

Warranty Intake Form

Company Name :		Complaint Date :	
Site Contact Person :		Site Contact Person Phone No. and its email ID :	
Module Buyer (Direct/Indirect) :		Invoice/PO number (If Direct) :	
Plant Type (Ground Mounted/Roof Top) :		Plant Capacity:	
Plant Commissioning Date. :		Type of System (Off Grid/On Grid) :	
Plant Commissioning done by (Self/ 3rd Party) :		If Plant Commissioning done by 3rd party share the details of installer :	
No. of Modules Installed :		Module Watt Peak and Type :	
String configuration :		No of module in a single string:	
Plant generation as per PV-Syst report :		Solar plant generation as per site along with WMS data :	
Module Cleaning frequency :		Share Cleaning Procedure :	
Module Cleaning timing :		If using robotic cleaning then require its (T.D.S) :	
Robotic Cleaning type (wet or dry) :		Robotic Module Cleaning frequency :	
Inverter Make & Model :		Monitoring system Login Id and password :	
Monitoring system web link :		If using Micro Inverter then its Make and Type :	
Module tilting Fixed/seasonal :		If Module tilting is seasonal then share month wise module tilting angle :	
Tracking based System :		Share overall tracking details :	
If Module tilting Fixed then share tilting angle :		Installed plant directions with site coordinates :	
<ul style="list-style-type: none"> Issue observed date & time : Then How you observed the issue (please describe in detail) : 			
<ul style="list-style-type: none"> Plant Detailed Address : Plant Google Location : 			

Sr. NO	Description/Issue	Inspected Qty.	Defective Qty.		Remarks

Sr. No.	Module Serial Number	Module Watt Peak	Module Location in table																				Table Number	Issue in module/ anomaly identified in module	Remark	
			Row A output+ or-	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19				20
1			Row B output+ or-	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20			
2																										
3																										
4																										
5																										

Note-Add extra page as per requirement.

1. Pre-requisition data to acknowledge make and models:-

- *Invoice copy (Mandatory.)
- *Warranty certificate (Mandatory.)
- *Module back label image (Sample).
- *Over Technical data sheet for BOS which is used in the plant.
- *Plant 360 degree images (N, W, S & E).

2. Pre-commissioning data and module storage:-

- * Module storage area images with date of receiving and with date of plant commissioning.
- * Time period between installation and commissioning of the plant.
- * Over all Pre-commissioning report and data.
- * Over all plant design documents (SLD, PVsyst Report, Moduler Layout, LA layout etc.).

3. Visual and electrical measurements:-

- *Actual Plant SCADA Generation and weather data since plant inception.
- *Electrical Measurement at string level Voltage & Current record at least for last two years.
- *Module earthing & lightening arrester images.

4. Procedures and records:-

- *Module cleaning procedure, frequency and by cleaning done by whom contractor/Third party or customer itself (kindly arrange sample video of module cleaning) and all the cleaning record since plant inception (Mandatory).
- *Module Maintenance procedure and frequency and Maintenance record since plant inception (Mandatory).
- *Module tilting procedure, frequency (kindly arrange sample video of module array tilting) and its record since plant inception (Mandatory).
- * Module cleaning water test reports.
- * Plant O&M plans and its records since plant inception.

5. Claimed Module Details:-

- *All Affected Module front and back side good quality images along with module serial number.
- *Affected module location (single string or a different string).
- *Affected module table full front and back side good quality images.
- *Affected Module back side good quality image at table
- *Affected Module front side good quality image at table
- *Share the images and videos of the String monitoring/combiner box (affected modules connected SMB/SCB) along with branch connector.
- *If you have taken any initial images and video please share with us.

Note:-

- * After submitting the supporting data, we can contact you if we need more data for the analysis.
- * If there is any damaged module in your system, to avoid hazardous issues to both the system and human safety, please isolate the damaged module from the string.